



Detroit Wayne Integrated Health Network

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DETROIT WAYNE INTERGRATED HEALTH NETWORK
Recipient Rights Advisory Committee
Meeting Minutes
In-Person meeting held at 8726 Woodward Ave. 1st Fl. Boardroom
Detroit, MI 48202
Monday June 3rd, 2024
1:00 p.m. to 3:00 p.m.

COMMITTEE MEMBERS PRESENT: Angleo Glenn (Chairperson), Jonathan Kinloch (Vice-Chair), Janet Harmon, Maria Patterson, Linda Taylor, Lori Ann Sanders, Lorraine Taylor, Kenneth Remson, Sheldon Hill.

COMMITTEE MEMBERS ATTENING VIRTUALLY: None

COMMITTEE MEMBERS EXCUSED: Vivian Palmer, Jamie Junior

COMMITTEE MEMBERS UNEXCUSED:

GUESTS: Maria Standfield – Director of Strategic Planning & Dr. Cynthia Tauog- Chairperson of the Board of Directors.

STAFF ATTENED IN PERSON: Polly McCalister (DWIHN-ORR Director), Gwena Jones (DWIHN-ORR- Intake Manager), Lynda Hicks (DWIHN-ORR- Manager), Mignon Strong (DWIHN-ORR Deputy Director) Mike Olver(DWIHN- ORR) ,Cynthia Tauog (DWIHN, Chairperson), (D’Lon Schneider (DWIHN- ORR Admin. Assist. - RRC Liaison).

STAFF ATTENED VIA ZOOM: Vanique Houser, April Dudley, ArReana Jackson, Chad Witcher, Nicole Williams, Lashanda Neely, Nancy Foster, Schakerra Pride, Ray Schuholz.

CALLED TO ORDER: Mr. Angelo Gleen, Chairperson, welcomed everyone and called the meeting to order at 1:09p.m.

ROLL CALL: Roll call was taken by D’Lon Schneider, Recipient Rights Advisory Committee Liaison. A quorum was present.

Board of Directors

Dr. Cynthia Tauog, Chairperson
Karima Bentounsi
Jonathan C. Kinloch

Kevin McNamara, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

Eric W. Doeh, President and CEO



Moment of Silence: Chairperson, Glenn called for a moment of silence. A moment of silence was taken.

REVIEW AND APPROVAL OF AGENDA: Motion by Jonathan Kinloch, Mr. Glenn knowledge.

RRAC CHAIRPERSON'S REPORT: Chairperson Glenn had nothing to report at this time.

ORR DIRECTOR'S REPORT: Dr. Polly McCalister, ORR Director emphasize how very important the Recipient Rights committee and communication with the committee is vital. She reminded all committee members to check their DWIHN emails and phone messages at least every two days. Currently the Office of Receipt Rights is accepting complaints via the mail, hotline, fax 313-833-2043 and 1-888-399-5595 or via email at orrcomplaints@dwihn.org. Please note that currently we are not handling walk-in until we move into 707 W. Milwaukee. DWIHN ORR has hired two new investigators that will be starting June 10, 2024. Additionally, we have hired one additional clerical support staff.

Dr. Polly McCalister reviewed the ORR overall allegations for the month of April, 2024 and May 1 through 20th, 2024.

Discussion from the committee regarding the cases received. Dr. Polly McCalister informed the committee that a monthly report is done and reviewed by Manny Singler, DWIHN COO. A copy of this report will be provided to the committee at our next meeting in August.

UNFINISHED BUSINESS: None

NEW BUSINESS: EDUCATIONAL PIECE: Mike Olver- ORR Trainer presented a power point presentation regarding DWIHN Abuse Policy. All committee members were provided with a copy of the power point presentation and ORR Abuse Policy. This required by MDHHS.

PUBLIC COMMENT: No public comments but DWIHN Director of Strategic Planning informed the committee that DWIHN passed their reaccreditation 3NCQA (National Committee for Quality Assurance, Level 3). Level 3 is the highest level of recognition.

ADJOURNMENT: The meeting was adjourned at 1:30 p.m. motioned by Johnathon Kinlock, supported by Sheldon Hill.

Transcribed by:
D'Lon Schneider
RRAC-Liaison

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